



CHANGE MENTOR HUB TERMS AND CONDITIONS

(Last Updated September 14th, 2023)

Welcome to Change Mentor Hub

This website terms of service has been created to comply with the European Union General Data Protection Regulation (GDPR) that was enforced on May 25, 2018, and the new California Consumer Protection Act (CCPA) law on Data Protection that will be enforced henceforth, the Change Mentor Hub privacy policy, cookies policy and the terms of service of the said services will be revised.

The following terms and conditions (the “Terms”) apply to our provision and your use of the information, services and materials (“Online Service and Training”) through Change Mentor Hub website (the “Website”) including you visiting and browsing the Website (being a “Visitor”) and registering with Change Mentor Hub as (the “Users”).

These Terms should be read alongside, and are in addition to our policies, including our privacy and cookies policies (the “Policies”).

Please read these Terms carefully. If you do not agree to these Terms, you must stop using the Website and the Contents immediately.

***Updated** - When you become a member with us ‘Change Mentor Hub’, you agree that your monthly fee of £70 will be paid on time and that if you do not follow this procedure and if you fail to pay your monthly fee and/or monthly membership plan your Change Mentor Hub account will be suspended immediately until your next billing date is due. If you fail to make this payment we will automatically close your Change Mentor Hub account indefinitely. Please remember that if you are struggling or know that you are going to miss a payment, please contact us prior to your payment due date. By purchasing a Membership with us, you agree to these terms and conditions in full and give us full permission to charge your payment method to cover all due fees for memberships. As our products/services are digital, we will not refund you

as you have had access to our platform. Please note that in certain circumstances we may be able to help you.

Monthly Fee - Change Mentor Hub Memberships all contain a monthly fee which is £70. This fee is agreed by accepting these terms and conditions and purchasing a full membership. To cancel this monthly recurring fee, you MUST provide and tell us that you wish to cancel it at least 14 days before the next billing date (the billing date starts on the day your full membership was purchased). We operate on a 14 day minimum which is agreed with our (this) terms & conditions.

No Promises

YOUR USE OF THE WEBSITE OR ITEMS OBTAINED THROUGH THE WEBSITE IS AT YOUR OWN RISK. THE WEBSITE IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT ANY PROMISES OF ANY KIND, EITHER EXPRESS OR IMPLIED. NEITHER THE CHANGE MENTOR HUB NOR ANY PERSON ASSOCIATED WITH THE CHANGE MENTOR HUB MAKES ANY PROMISE, WARRANTY OR REPRESENTATION WITH RESPECT TO THE COMPLETENESS, SECURITY, RELIABILITY, QUALITY, ACCURACY OR AVAILABILITY OF THE WEBSITE. WITHOUT LIMITING THE FOREGOING, NEITHER THE CHANGE MENTOR HUB NOR ANYONE ASSOCIATED WITH THE CHANGE MENTOR HUB PROMISES, REPRESENTS OR WARRANTS THAT THE WEBSITE OR ITEMS OBTAINED THROUGH THE WEBSITE OR ANY PORTION THEREOF WILL BE ACCURATE, RELIABLE, ERROR-FREE OR UNINTERRUPTED, THAT DEFECTS WILL BE CORRECTED, THAT THE WEBSITE OR THE SERVER THAT MAKES THEM AVAILABLE ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS, OR THAT THE WEBSITE OR ITEMS OBTAINED THROUGH THE WEBSITE WILL OTHERWISE MEET YOUR NEEDS OR EXPECTATIONS. THE CHANGE MENTOR HUB HEREBY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR PARTICULAR PURPOSE.

About Us

In these Terms, references to "we" or "us" are to Change Mentor Hub, is a Company incorporated in the United Kingdom (with business registration number/ID - 1 2 0 8 3 8 8 1) whose registered address is at Bradwell, Great Yarmouth, NR31 9GF, UK

Our business provides number of Internet-based services through the Website (all such services, collectively, the "our Services"), including without limitation training and materials for you to

develop and promote your business. We reserve the right to add, change, and/or remove content and services from the Website from time to time.

You agree to pay, and authorise automatic recurring billing of, the membership fee with your credit card, or other payment methods, until subsequently cancelled. You understand and agree that each automatic recurring billing of the membership fee is not refundable and will not be prorated.

We reserve the right to change the membership fee from time to time.

Registered Users

“Registered Users” are those users who have registered, and paid, for the online Service via the Registration Pages. Registered Users are authorised to access and participate in the Online Service for which they have specifically registered and paid for. Registered Users may not share access information, membership profile and password to third party. Additionally, Registered Users may not rebroadcast Materials via recording or sharing tools. Change Mentor Hub Service platform uses digital rights management tools to trace this activity. Those caught violating this policy are subject to possible prosecution due to damages to the Change Mentor Hub and/or removal from website services.

Member Accounts

Any Visitor can view the Website, but in order to participate fully in all activities on the Website and take part in the Online Content and Training, you must register for a personal account on the Website (a “Member Account”) by providing a name, an email address and a password. You agree that you will never divulge or share access or your access information to your Member Account with any third party for any reason.

In order to create a member account, you must provide your full name, an email address, your country or region of residence, a public username, and a user password. You agree that you will never divulge or share access or access information for your user account with any third party for any reason.

- A. In setting up your Member Account, you may be prompted or required to enter additional information, including date of birth, location and any other information that will help other User get to know you and help us to tailor the services to suit you.

- B. You undertake to us that all information provided by you in relation to your Member Account is and will continue to be accurate, current and complete at all times and that you will maintain and update your information to keep it accurate, current and complete.

By registering with Change Mentor Hub for a Member Account, you agree (in addition to the Acceptable Use Conditions above) that you:

- I. are, and will continue to be, registered for the Website only once and will not set up multiple Member Accounts;
- II. will not let anyone else use your Member Account;

We care about the confidentiality and security of your personal information. Please see the Privacy Policy for more information about the collection and use of data on the Site

Placing Your Order

When placing an order you must clearly select the service you wish to Participate, and provide full details including your name, email address, & mobile number. All prices for services will be indicated on Change Mentor Hub website and are inclusive of all taxes and delivery unless otherwise indicated. Service fees are valid only for the calendar year in which they run and/or renew annually.

Promotional code may be advertised on our website for limited time periods, or for specific users of our services. However, Change Mentor Hub reserves the right to remove discounts without notice.

[Disclaimer: no refunds issued after terms of sale as our price may fluctuate on given time of the year or promotion dates.](#)

Subscription

Your subscription will continue on a month-to-month basis unless and until you cancel or the subscription is suspended or discontinued by Change Mentor Hub. For subscriptions to individual Specialisations, Change Mentor Hub will automatically discontinue your subscription at the end of the monthly period during which you subscribed for, unless you have subscribed through a third party marketplace that restricts Change Mentor Hub ability to do so -- e.g., in-app purchases through the Apple/App Store. Please visit the third party marketplace for

information regarding their policies. You must cancel your subscription before your monthly renewal date to avoid the next billing.

If you cancel your subscription, cancellation will be effective at the end of the current monthly period; you will have continued access to your subscription for the remainder of that period, but you will not receive a refund.

User Conducts for Using the Website

By using this Website and the Online Content and Online Service materials, you confirm that you have read, agree and are in compliance with these Terms and the Policies (each as amended from time to time). Use of the Website and access to its Contents by anyone under the age of 16 is strictly prohibited.

Your use of and access to this Website and the Contents are subject to the following conditions (“**Acceptable Use Conditions**”), and you agree that failure to comply with any one of the Acceptable Use Conditions will constitute a breach of these Terms. The Acceptable Use Conditions are as follows:

1. You agree to use the Website and access the Contents only for lawful purposes and your use of the Website and Contents is in no way unlawful or fraudulent;
2. You agree not to use or access the Website or the Contents for the purpose of harming or attempting to harm minors in any way;
3. You agree to always make yourself available for training trainings and be on time. If you skip a training or call in sick, and unable to attend etc. this will be your sole decision and there will be no refund for that and no responsibility on Change Mentor Hub to brief you on what you missed outside of any training time.
4. You agree not to distribute all or any part of the Website or Contents in any medium without our prior written consent, unless such distribution is offered through the functionality of the Website and permitted by these Terms including, without limitation
5. You agree not to alter or modify any part of the Website or the Contents;
6. You agree not to (and will not attempt to) circumvent, disable or otherwise interfere with any security related features of the Website or any features that (i) prevent or restrict use or copying of content or (ii) enforce any limitations on you, the use of the Website or access to the Contents;
7. You agree not to knowingly transmit any data or send or submit any content that contains viruses, Trojan horses, worms, time-bombs, key-stroke loggers, spyware,

adware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware;

8. You agree not to use or access the Website or Contents for any commercial uses or for the benefit of any third party, including but not limited to:
 - a. the sale of access to the Contents or any associated content;
 - b. the solicitation of business in the Service of trade or in connection with a commercial enterprise; and
 - c. the solicitation of any Visitors or Users of the Website with respect to their content for commercial purposes;
9. You agree to use the Website and access the Contents in a way which does not infringe the rights of third parties or restrict or prevent anyone else's use and enjoyment of the Website, Contents;
10. You agree not to ask for, collect or harvest any personal data of any Visitor or Users of the Website or Contents;
11. You agree not to post, upload, email or otherwise transmit to or otherwise cause us to email, transmit or otherwise distribute chain letters, surveys or studies, calls to action, junk mail, pyramid schemes, incentives (monetary or click-based), spimming or spamming, or bulk communications of any kind, whether or not for commercial or non-commercial purposes;
12. You will not copy, reproduce, create derivative works of, distribute, transmit, broadcast, display, sell, license, or otherwise exploit any content contained on the Website or app (including without limitation the Contents) for any other purpose other than as permitted by these Terms without our prior written consent;
13. You agree not to use the Website or the Contents in any manner intended to damage, disable, overburden or impair any Change Mentor Hub server or the network(s) connected to any Change Mentor Hub server, or infringe any requirements, procedures, policies or regulations of any servers or networks connected to the Website;
14. You agree not to use any high volume, automated, or electronic means to access the Website or the Contents (including without limitation robots, spiders or D:DOS);
15. You agree not to frame the Website or the Contents, place pop-up windows over its pages, or otherwise affect the display of its pages;
16. You agree not to access or attempt to access any other Visitor or User's account or falsely state, impersonate, or otherwise misrepresent your identity, including but not limited misrepresenting your affiliations with a person or entity, past or present;
17. You agree not to force headers or otherwise manipulate identifiers in order to disguise the origin of any communication transmitted through the Website; and

18. You acknowledge and agree that the form and nature of the Website and Contents which we provide may change from time to time without prior notice to you.
19. You acknowledge and agree that we may stop (permanently or temporarily) providing the Website, Contents (or any part of the Contents) to you or to Users generally for whatever reason, at our sole discretion, without prior notice to you.
20. You agree that you are solely responsible for (and that we have no responsibility to you or to any third party for) any breach of your obligations under the Terms and for the consequences of that breach (including, but not limited to, any loss or damage which we or any third party may suffer).

Confidentiality

For the purpose of this Membership Agreement, “Confidential Information” shall be deemed to include all information and materials that: (a) if in written format is marked as confidential, or (b) if disclosed verbally is noted as confidential at the time of disclosure, or (c) in the absence of either (a) or (b) is information which a reasonable party would deem to be non-public information and confidential.

1. Confidential Information shall include without limitation: this Membership Agreement; all information provided on and/or through the Website and/or our Services; trade secrets, inventions, research methods, methods of compiling information, methods of creating our database, procedures, devices, machines, equipment, data processing programs, software, computer models, research projects, and other means used by us in the conduct of our business; product formulations, strategies and plans for future business, new business, product or other development, new and innovative product ideas, potential acquisitions or divestitures, and new marketing ideas; information with respect to costs, commissions, fees, profits, sales, markets, sales methods and financial information; mailing lists, the identity of our customers, potential customers, distributors, and suppliers and their names and addresses, the names of customer representatives responsible for entering into contracts for our products or services, the amounts paid by customers to us, specific customer needs and requirements, and leads and referrals to prospective customers; and the structure, sequence, and organisation of our database, together with source code and object code; and the identity of our employees, their respective salaries, bonuses, benefits, qualifications and abilities.
2. You acknowledge and agree that the nature of our confidential, proprietary, and trade secret information to which you have, and will continue to have access to, derives value from the fact that it is not generally known and used by others in the highly competitive, international industry in which We compete. You further acknowledge and agree that, even

in complete good faith, it would be impossible for you to work in a similar capacity for a competitor of ours without drawing upon and utilising information gained pursuant to this Membership Agreement.

3. You acknowledge that you are receiving such Confidential Information in confidence and will not publish, copy, or disclose any Confidential Information without prior written consent from the Change Mentor Hub. You further agree that you shall not attempt to reverse engineer, de-compile or try to ascertain the source code to our software or any other software supplied hereunder. You acknowledge that you will only use the Confidential Information to the extent necessary to promote your business, and that you will use best efforts to prevent unauthorised disclosure of the Confidential Information to any third party.
4. The obligation of confidentiality shall not apply to any particular portion of Confidential Information which: (a) was in the public domain when we granted access to you; (b) entered the public domain through no fault of you subsequent to receipt; (c) was in your possession free of any obligation of confidence at the time of the disclosure by us; (d) was rightfully communicated by a third party to you free of any obligation of confidence subsequent to the time of the originating party's communication thereof to you; (e) was developed by you independently of and without knowledge or reference to any Confidential Information; (f) is approved for release by written authorization from us; or (g) is required to be disclosed pursuant to any statute, law, rule or regulation of any governmental authority or pursuant to any order of any court of competent jurisdiction, but in any case, you will immediately notify us before disclosure and given a reasonable opportunity to obtain a protective order or other form of protection.
5. You agree that you will not make any derogatory statements, either oral or written, or otherwise disparage us, our products, employees, services, work and/or employment, and will take all reasonable steps to prevent others from making derogatory or disparaging statements. You agree that it would be impossible, impractical, or extremely difficult to fix the actual damages suffered by reason of a breach of this paragraph, and accordingly hereby agree that five thousand pounds (£5,000) shall be presumed to be the amount of damages sustained by reason of each such breach, without prejudice to our right to also seek injunctive or other equitable relief.
6. Other than as expressly provided for herein, in no event shall you be deemed by virtue hereof to have acquired any right or interest by license or otherwise, in or to the Confidential Information.
7. You and We agree that all originals and any copies of the Confidential Information remains the property of Change Mentor Hub. You shall reproduce all copyright and other proprietary notices, if any, in the same form that they appear on all the materials provided by us, on all copies of the Confidential Information made by you. You agree to return all

originals and copies of all Confidential Information in your possession and/or control to us at our request.

Posted Materials

Throughout your use of the website and Change Mentor Hub Contents, you may be able to provide content to the Website by uploading notes and replies, User discussions, profile pages, other content and media for social interaction, and written assignments, surveys, questions, hypothetical, examples, etc. (collectively, "User Content").

We do not claim ownership of any User Content you may submit or make available for inclusion on the website or Change Mentor Hub Contents. Accordingly, subject to the licence granted to us and any applicable affiliates, the User will be the sole and exclusive owner of any and all rights, title and interest in and to the User Content.

ANY USER CONTENT THAT YOU UPLOAD, POST OR OTHERWISE TRANSMIT VIA the WEB SITES, ELECTRONIC MAIL OR OTHERWISE, INCLUDING ANY VIDEO, MULTIMEDIA, DATA, QUESTIONS, COMMENTS, SUGGESTIONS OR THE LIKE IS, AND WILL BE TREATED AS, NON-CONFIDENTIAL AND NON-PROPRIETARY. Any and all User Content may be used by us for any purpose, including, but not limited too, reproduction, disclosure, transmission, publication, broadcast and posting. Including, but not limited to, improving Services, and/or developing curriculum for future Services without incurring any obligation whatsoever to you, and by sending such communication, you waive all your rights thereto.

YOU ACKNOWLEDGE THAT YOU HAVE NO EXPECTATION OF PRIVACY WITH RESPECT TO ANY CONTENT THAT YOU SUBMIT AND THAT ANY CONTENT YOU SUBMIT MAY BE VIEWED BY CHANGE MENTOR HUB, CHANGE MENTOR HUB OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, CONTRACTORS, SUBCONTRACTORS, AND OTHER ATTENDEES OF THE SERVICE PROGRAM

License to Use

Subject to your compliance with these Terms, we grant you a fully revocable, worldwide, non-exclusive, non-transferable, non-sub-licensable limited right and license:

1. to access, internally use and display the website and Change Mentor Hub Contents as an individual only at your location solely as necessary to browse and/or participate in the Online Service provided by Change Mentor Hub

2. You must abide by all copyright notices or restrictions contained on the Website or Change Mentor Hub Contents. You may not delete any attributions, legal or proprietary notices on the Website or Change Mentor Hub Contents.
3. Users are not allowed to download any of our material, anyone found guilty of this will have his account and services cancelled and also will be reported to the appropriate authority.

Copyright Policy

It is our policy that any content included on the Website or within Change Mentor Hub Contents that infringes, or is likely to infringe, the intellectual property rights of any third party will be removed from the Website as soon as possible after we are made aware of such infringement or potential infringement.

If you are the owner of intellectual property rights, or are authorised to act on behalf of an owner, or authorised to act under any exclusive right, you should report any alleged infringements of your intellectual property rights taking place on or through the Website by emailing a Copyright Infringement Notice to admin@changementorhub.com, containing at a minimum the details outlined in section below.

We will take whatever action, in our sole discretion, we deem appropriate, including the removal of the challenged content. When you notify us in accordance with Copyright Notice terms, your written Copyright Infringement Notice must contain the following:

- statement telling us you believe that you have found content on the Website which you believe infringes your intellectual property rights;
- which country your intellectual property rights apply to;
- the title of the content concerned and the full URL for access to that content;
- Statement explaining how the content infringes your intellectual property rights;
- Your mailing address, telephone number and email address so that we can contact you;
- a statement that the information contained in the notice is accurate and that you are the owner of the intellectual property rights or have an exclusive right in law to bring infringement proceedings in respect of its use; and
- Your signature (an electronic signature is sufficient).

We will, act in our sole discretion, terminate User Accounts and access to the Website in the first instance of any infringement, there won't be any warnings. Zero-tolerance policy (regardless of whether the User has taken appropriate action as we may (direct).

Change Mentor Hub Affiliate Link Policy

We may receive an affiliate commission when you purchase some of the products and/or services that we recommend on our Website and/or Services. By entering into this Agreement, You acknowledge that you have been informed of such payments, consent to payments of affiliate commission to Change Mentor Hub, and that such payments are fair and reasonable. Also Some contents on Change Mentor Hub contain links to training materials available from online retailers. These links may contain codes that signal to the retailer that Change Mentor Hub has referred you. Should you choose to purchase the product, Change Mentor Hub may receive a commission on the sale. This is called an affiliate program.

We apply the same rigor and standards of objectivity to these contents as we do to the rest of Change Mentor Hub materials. In most cases, posts with affiliate links will also include an individual disclaimer located near the link or "buy" button for that product.

Membership Affiliate Program

You may be entitled to receive a referral fee as a result of your membership. For example, if you refer someone to the Website who subsequently becomes a member, you may be entitled to receive a referral fee. You may also receive a referral fee if someone you refer purchases additional products and/or services. We will only pay you a referral fee if:

- A. We receive payment from the person you refer;
- B. Your Membership is active at the time we receive payment; and
- C. You are not indebted to Change Mentor Hub for any amount. We reserve the right to offset your referral fee by any amount you owe us.

Privacy and Security

We respect your right to privacy. Please see our Privacy Policy and Cookies Policy for full details.

Cancellation/Refunds

Once an individual is registered and placed an order for a Change Mentor Hub Service, refunds or cancellation are not permitted. Any cancellations/refunds will be granted at Change Mentor Hub discretion, please email admin@changementorhub.com, with any such requests.

User Representations.

You represent and warrant that:

- You are over 16 years of age and that you possess the legal right and ability to accept these Terms and to use the Site and the Service in accordance with these Terms.
- You agree to be financially solely responsible for your use of the Site and any of its services (as well as for the use of your Account by others, including minors living with you) and to comply with your responsibilities and obligations as stated in these Terms.
- You are not relying on any representation made by us that has not been stated expressly in these Terms, or on any descriptions or specifications contained in any other document, including any catalogues or publicity material that we have produced.
- You will conduct such tests and virus scanning as may be necessary to ensure that data uploaded by you onto or downloaded by you from any Change Mentor Hub server does not contain any virus and will not, in any way, corrupt the data or systems of Change Mentor Hub or of any User or other person.
- You will keep secure any passwords used to sign in your account on Change Mentor Hub website or app.
- You will hold the necessary Intellectual Property Rights (including licenses thereto) and will continue to possess such necessary rights in any User Content you upload into the Site for as long as Users require access to such User Content you commercialised through the Site.
- You will not modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, frame in another web page or similar Service, use on any other any web site or product or similar Service, transfer, or sell any information, software, lists of users, databases or other lists, products or services provided through or obtained from the Service, other than for use as contemplated in the Service in accordance with these Terms. This means, among other activities, that you agree not to deploy "robots" or "spiders" "database scraping", or any other activity with the purpose of obtaining lists of users or other information. You also agree that you will not use the Service in any manner that could damage, disable, overburden, or impair the Service or interfere with any other party's use and enjoyment of the Service. You may not obtain or attempt to obtain any materials or information through any means not intentionally made available or provided for through the Service. Except with our written permission, you agree that you will not access or attempt to access password protected, secure or non-public areas of the Service. If you attempt to access prohibited areas of the Service, you may be subject to prosecution.
- You accept full responsibility for all information, User Content and other material you post and issue through the Site, and you will indemnify us and hold us harmless against

(i) any liability in relation thereto, as well as for all costs, expenses, loss or liability that we may suffer (directly or indirectly) resulting from your breach of these Terms, and (ii) your use or misuse of the Site or the Service and the use or misuse of the Site or the Service by any person using your account. In particular, you undertake that you shall not publish or issue any information that is illegal, offensive, defamatory or deceptive. You also acknowledge that we do not vet or approve any information or material available through the Service and that we do not accept any liability.

Links to Other Sites

The Website may contain links to teaching materials from other sources on other websites (“Linked Sites”), and those Linked Sites may contain content or offer products and/or services for sale. We do not author, edit, control, or monitor these Linked Sites. You acknowledge and agree that:

- We have no responsibility for the accuracy or availability of information provided by Linked Sites; and
- We do not control or endorse the sponsors of such Linked Sites or the content, products, advertising or other materials presented on such Linked Sites.
- We may remove any links to Linked Sites from the Website at any time for any reason.
- We will not be liable for any transactions conducted by you with third parties through any Linked Site or for any liability arising from any representations or information provided on such Linked Sites.
- We appreciate that Linked Sites may contain material in which the operator of the Linked Sites has intellectual property rights. We respect those rights and provide the links for information purposes only. The fact that we have linked to any Linked Site does not create or imply any relationship or partnership between us and the operator of such Linked Site.

Site Disclaimer

We will take reasonable steps to inform you, but we may make any changes to any material on Change Mentor Hub website at any time, without any notice. Whilst Change Mentor Hub will take all reasonable steps to ensure that its information is correct and up-to-date however, to the fullest extent permitted by law the material and information displayed on our website or Mobile App sites is provided without any guarantees, conditions or warranties as to accuracy.

Change Mentor Hub provides its Service and any information to the highest standard in the industry. Neither it nor its course leaders accept any liability for inaccuracies or misleading information provided in any course materials or the reliance on it by any person. Change Mentor Hub accepts no liability for any loss of corruption of data by an attendee of any course materials. Except to the extent they are expressly set out in these terms and conditions, no conditions, warranties or other terms shall apply to the Service or any information supplied by Change Mentor Hub.

The material on this website or Mobile App sites is intended for use as a personal development resource. It is not a substitute for your own clinical judgement as a professional.

Change Mentor Hub does not make any guarantees that its Service will guarantee success in any endeavour or any nature.

Intellectual Property Rights

All Intellectual Property Rights in any information or Service materials supplied by Change Mentor Hub (not limited to online Service and recorded video materials, Change Mentor Hub sites) are, and remain, the intellectual property of Change Mentor Hub, whether adapted, written for or customised for an individual taking a Service or not.

No individuals are authorised to:

- Copy, modify, reproduce, re-publish, license, sell, upload, broadcast, post, transmit or distribute any material provided from Change Mentor Hub or its Mobile App sites without prior written permission;
- Record on video or audio tape, relay by Skype/Zoom or other means any material supplied or given by Change Mentor Hub;
- redistribute/resell/use any material provided by Change Mentor Hub
- Remove any copyright or other notice of any materials provided by Change Mentor Hub; modify, adapt, merge, translate, disassemble, decompile, any software forming part of any material by Change Mentor Hub.

Breach of any intellectual property rights shall allow Change Mentor Hub to terminate these terms and conditions, and commence any legal action as it deems necessary. Change Mentor Hub also has the right to disclose any user identity to any third party who is claiming that any material posted or uploaded by you to the Change Mentor Hub website constitutes a violation of their intellectual property rights, or of their right to privacy.

Any request for permission to use our content or images, or other use of our intellectual property not authorised under a subscription, should be made by emailing us at admin@changementorhub.com. With the exception of personal information, the use of which is covered by data protection, any material you send or post to Change Mentor Hub shall be considered nonproprietary and non-confidential. Unless you advise to the contrary we will be free to copy, disclose, distribute, incorporate and otherwise use such material for any and all purposes.

Your Liability to Us

You indemnify and keep us fully indemnified from and against all actions, claims, demands, costs, expenses, liabilities, loss, damages or other monetary relief brought, made or awarded against or incurred by us resulting (directly or indirectly) from:

- You submitting user Content to the Website or participating in the Online Service
- Your access to or use of the Website or Change Mentor Hub Services;
- Your breach of any of these Terms; and
- Any negligent act or omission, deliberate default or breach of statutory duty on your part.
- Each indemnity in this paragraph is separate and independent from the other obligations in these Terms. Each of these indemnities is to remain fully effective despite any indulgence granted from time to time and despite any judgment or order.

Severability

If any provision or provisions of this Agreement shall be held to be invalid, illegal, unenforceable or in conflict with the law of any jurisdiction, the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired thereby.

Our Liability to you

Nothing in these Terms affects any statutory rights that you are entitled to as a consumer. The Website and Change Mentor Hub Services are provided to you “as is” and we make no warranty or representation to you with respect to them. We exclude all representations, warranties, conditions and terms express or implied by statute, common law or otherwise to the fullest extent permitted by law. We accept no liability for any special, indirect, incidental, consequential or economic loss, or any other losses, howsoever caused arising out of or in connection with these Terms. This includes (without limitation):

- Any loss of profit (directly or indirectly);
- Any loss of goodwill; and
- Any loss of opportunity.

We provide Change Mentor Hub Services on the Website in good faith but give no warranty or representation that Change Mentor Hub Services are accurate, complete or up-to-date or that they will meet your requirements, nor that the Website does not infringe the rights of any third party. We accept no responsibility or liability for your use of Change Mentor Hub Services on the Website and your use is entirely at your own risk. While we take reasonable precautions to prevent the existence of computer viruses and/or other malicious programs on the Website, we accept no liability for them. We do not warrant that defects in the Website or Change Mentor Hub Services will be corrected. Information transmitted via this Website will pass over public telecommunications networks. We make no representation or warranty that the operation of this Website will be timely, secure, uninterrupted or error-free and disclaim all liability in that respect to the greatest extent permitted by law.

We accept no responsibility for any loss or damage incurred by you as a result of:

- any reliance placed by you on the completeness, accuracy or existence of any information or advertising, or as a result of any relationship or transaction between you and any advertiser or sponsor whose advertising appears on the Website or in relation to Change Mentor Hub Services;
- Any changes which we may make to the Website or Change Mentor Hub Services, or for any temporary interruptions in the provision of the Website or Change Mentor Hub Services;
- The deletion of, corruption of, or failure to store, any Change Mentor Hub Services and other communications data maintained or transmitted by or through your use of the Website;
- We take no liability for any of the information which is taught on the site
- Your failure to provide us with accurate account information; and
- Your failure to keep your account details secure and confidential.

We reserve the right to suspend your use of the Website and/or access to Change Mentor Hub Services at any time for operational, regulatory, legal or other reasons. We may terminate your Trainee Account or access/use of the Website with immediate effect:

- If we reasonably believe you or any Trainee you are connected with are in breach of any of these Terms;
- In order to prevent any fraudulent, unlawful or abusive activity; or
- If it is necessary to prevent or stop any harm or damage to us, other Trainees of the Website or the general public

Exclusion of Liability

Change Mentor Hub is not liable or responsible for any loss or damage that may result to you or a third party as a result of your or their use of Change Mentor Hub website or its Mobile App sites. This exclusion covers all servicing, costs, indirect or consequential loss, and whether in tort or contract or otherwise in connection with Change Mentor Hub website.

Nothing in these terms and conditions shall exclude or limit liability for (i) death or personal injury caused by negligence (as defined by the contract law in Finland); (ii) fraud; (iii) misrepresentation as to a fundamental matter; or (iv) any liability which cannot be excluded or limited under the law of the Finland.

Electronic Communications

For contractual purposes, you (1) consent to receive communications from Change Mentor Hub in an electronic form such as email, to provide special deals, and promotion; (2) agree that all terms and conditions, agreements, notices, disclosures, and other communications that Change Mentor Hub provides to you electronically via email satisfy any legal requirement that such communications would satisfy if they were in writing. This subparagraph does not affect your statutory rights.

Children's Privacy Policy (COPPA)

Change Mentor Hub respects the privacy of children and we are committed to complying with the Children's Online Privacy Protection Act (COPPA). This Children's Privacy Policy describes our practices with respect to the collection of personal information from children under the age of 16. This Site does not knowingly collect, use, or disclose personal information from children under the age of 16 without prior parental consent, or do we provide online service to children under 16 years of age except as permitted by COPPA. However we may provide our service to children under 16 years of age but in supervision of a parental guardian.

No Reliance

You should not solely rely on the Material, but should instead seek other opinions before taking or failing to take any action which could lead to injury, harm, death or damage of any kind.

Entire Agreement

This Agreement is the entire agreement between the user and Change Mentor Hub and supersedes any prior understandings or agreements (written or oral).

Copyright Complaints

Change Mentor Hub and its affiliates respect the intellectual property of others. If you believe that your work has been copied in a way that constitutes copyright infringement, please follow our Digital Millennium Copyright Act Notice Policy.

Copyright License

Copyright (C) 2020 (S) Of First Publication Change Mentor Hub

Subject to the express provisions of these terms and conditions. We, together with our licensors, own and control all the copyright and other intellectual property rights in Change Mentor Hub website and the material on our website; and

All The Copyright And Other Intellectual Property Rights In Change Mentor Hub Website And The Material On Our Website Are Reserved.

Data Protection Policy

This Policy Intends To Provide The Visitors Of (Hereinafter: Website) With Clear And Detailed Information On The Manner Their Personal Data Are Processed And, In Particular, On The Types Of Processed Data, The Legal Basis Of Data Processing And Their Rights And Legal Remedies Related To The EU GDPR Data Processing Act. We Process Your Personal Data In Accordance With Our Privacy Policy

Site Disclaimer

Change Mentor Hub reserve the right to alter or discontinue any or all of our website/mobile application and services, and we can stop publishing on our website, our sole discretion without

notice or explanation; and to the extent expressly provided otherwise in these terms and conditions, you will not be entitled to any compensation or other payment upon the discontinuation of any Change Mentor Hub website or app services, or if we stop publishing the website.

You agree that Change Mentor Hub is intended just for information, educational revision, and pre-registration purposes only. It does not replace nor substitute the use of a healthcare professionals or a clinical knowledgeable pre-registration pharmacists and the ability to exercise your own professional judgement or absolve your responsibility to use and refer to reliable, accurate and up to date primary sources of information before making decisions. Thus Change Mentor Hub will not be held liable in any circumstance for any negative outcome in patient care or patient harm and subsequent financial or legal repercussions.

Governing Law and Jurisdiction

These Terms And Condition And Your Use Of Change Mentor Hub Website Are Governed By the Courts of England and Wales. Including That Required By The European Union GDPR Regulation, Each Party Shall Apply To The Supreme Administrative Court of England Which Holds The Jurisdiction On The Disputes Without Regard To Conflict Of Law Provisions.

Change Mentor Hub May Assign Or Delegate These Terms And Condition And/or Change Mentor Hub Privacy Policy, In Whole Or In Part, To Any Person Or Entity At Any Time With Or Without Your Consent. You May Not Assign Or Delegate Any Rights Or Obligations Under The Terms And Condition Or Privacy Policy Without Change Mentor Hub Prior Written Consent, And Any Unauthorised Assignment And Delegation By You Is Void.

Any Disputes Relating To These Terms And Conditions Shall Be Subject To The Exclusive OR Non-Exclusive Jurisdiction Of the Courts of England and Wales.

Complaints

If You Have Any Questions About These Terms & Condition, Please Contact Us At Email admin@changementorhub.com